



Network Development and Patient Access

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Substance Abuse Prevention and Control



PRESENTATION OUTLINE

1. Transgender, Gender Expansive, Intersex (TGI) Training
2. Title 42, Part 2 Final Rule Reminders
3. Member Services Updates
4. CIBS Training Schedule

Transgender, Gender Expansive, and Intersex (TGI) Cultural Competence in Behavioral Health Service

TRAINING NOW AVAILABLE ON SAPC LNC:

<https://www.sapc-inc.org/www/lms/training-info.aspx?trainingID=546>

REMINDERS:

- ALL staff that have direct contact with clients **must** complete training by **March 31, 2026**.
- New staff must complete within 6 months of onboarding.



42 CFR Part 2 Final Rule (2024)

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SAPC Sponsored 42 CFE Part 2 Training

SAPC partnered with the firm Sheppard Mullin who begin providing trainings to the provider network in December 2025 on 42 CFR Part 2 Final Rule (2024).

Last Two (2) LIVE Virtual Trainings:

- Part 2 training series to provider agency staff.
 - January 15, 2026 ([Registration link](#))
 - January 20, 2026 ([Registration link](#))
- ❖ SAPC requires that at least **ONE** representative from each SAPC contracted treatment agency attend at least **ONE** training session.
- ❖ Recommended that the agency representative be someone who can inform and support implementation of the required changes under Part 2.
- ❖ All training sessions have the same content.

42 CFR Part 2: KEY IMPLEMENTATION ACTIVITIES

Compliance deadline February 16, 2026

- ❖ Update internal policies, procedures & workflows for disclosures of Part 2 Records
 - **Identify workflows** for use of the SAPC Part 2 compliant TPO consent form for SAPC clients (aka Release of Information or ROI) to comply with Final Rule - *Currently in final review*
 - Process for RedisDisclosure - each disclosure, providers must include:
 - Copy of consent
 - Notice to Accompany Disclosures
 - Determine process for **informing clients** about the impact of redisclosures under a single consent.
 - Update procedures for **breach notification** to align with HIPAA

42 CFR Part 2: KEY IMPLEMENTATION ACTIVITIES

Compliance deadline February 16, 2026

❖ Update Notice of Privacy Practices

- Update Notice of Privacy Practices (NPP) – Providers must develop their own to ensure it address elements as required by the Final Rule (See 42 CFR § 2.22)
 - ✓ Permitted/Required Uses and Disclosures of SUD Records
 - ✓ Consent Requirements
 - ✓ Summary of Legal Protections
 - ✓ Summary of Patient Rights
 - ✓ Effective Date
- Include client acknowledgment that they received the Notice of Privacy Practices.

❖ Consult with legal counsel, as needed.

❖ Resource

- [CoE-PHI NPP Template](#)

Member Service Updates

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COUNTY OF LOS ANGELES
Public Health

New Look and Feel for the SAPC Member Webpage Coming January 16, 2026

- Easier navigation
- User friendly categories/tiles/buttons
- Visually appealing imagery
- Central location for Member Resources

The screenshot shows the SAPC Member Information and Resources webpage. The header includes the SAPC logo and navigation links for About, Prevention, Treatment, Recovery, Harm Reduction, and Providers. A 24/7 helpline icon is also present. The main content area features a large image of hands stacked together, with text explaining that recovery is a daily opportunity for change and that the county's substance use services system can help members succeed. Below this is a 'Find A Provider' section with three tiles: SASH (Substance Abuse Service Helpline), RecoverLA.org (mobile-friendly treatment provider information), and SUDhelpLA.org (Online Provider Directory). At the bottom, there are links for Indian Health Care Providers (IHCPs) and DUI & PC 1000 Providers.

SAPC About ▾ Prevention ▾ Treatment ▾ Recovery Harm Reduction Providers ▾ 24/7

Member Information and Resources

[SAPC Home](#) / [Public](#) / Member Information and Resources

Every day, millions of people who use alcohol or drugs recover. Each day holds an opportunity to make a change that supports your well-being. For each person, recovery looks different.

If you are thinking about stopping, are ready to use less or to stop using alcohol or drugs, Los Angeles County's substance use services system can help. Our network of dedicated, licensed, and certified professionals want you to succeed in your recovery journey. That means making sure you - our member - have the information you need to make choices about your treatment. Explore the resources available to you.

Find A Provider

SASH

If you or a loved one needs substance use treatment, call the Substance Abuse Service Helpline (SASH) 24/7 at 1-844-804-7500.

RecoverLA.org

Go to RecoverLA.org to find mobile-friendly treatment provider information and help with concerns about alcohol or drugs.

SUDhelpLA.org

View a detailed listing of treatment providers through the Online Provider Directory at SUDhelpLA.org.

Indian Health Care Providers (IHCPs) - [List of IHCPs in surrounding counties](#)
DUI & PC 1000 Providers - <http://publichealth.lacounty.gov/sapc/providers/programs-and-initiatives/dui-pc1000.htm>

PREPARATION TO DISTRIBUTE HANDBOOK

DHCS BHIN 25-042 effective 01/01/26

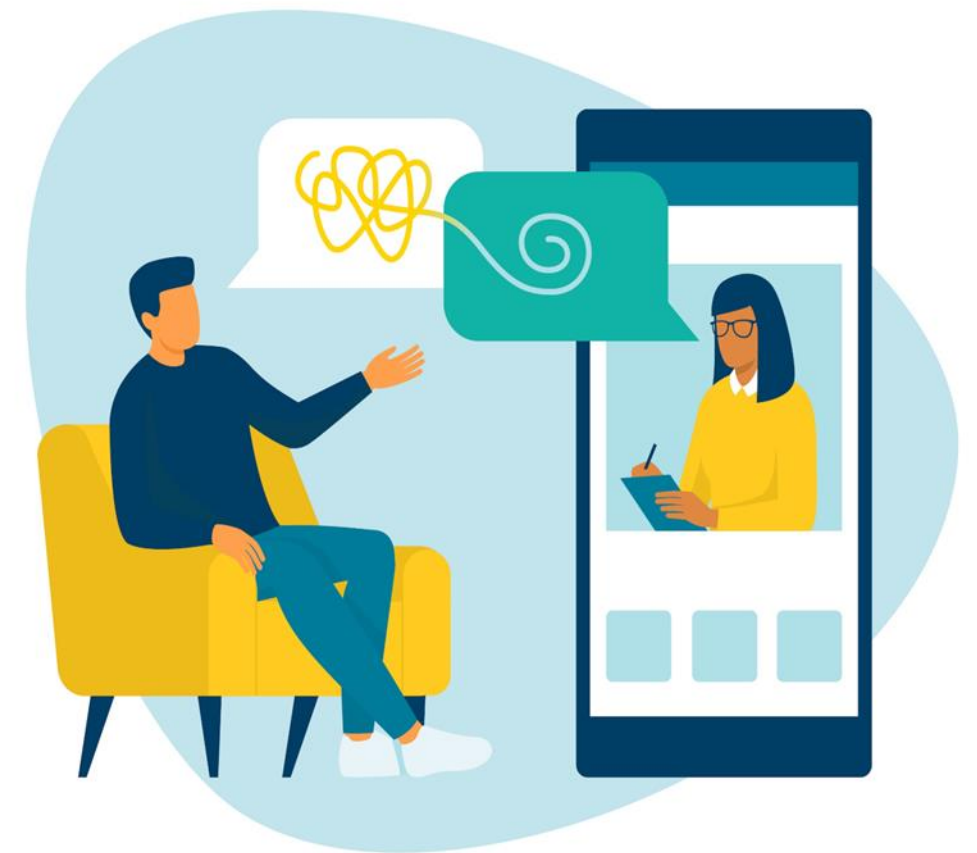
- ❖ **PROVIDERS** received the Notice of Significant Change letter via email on 12/09/25 AND should have notified all active patients by or before **1/1/2026**

- ❖ **SAPC** will send e-mail with the updated handbook (English with links to other languages) by no later than **1/28/26**

- ❖ **PROVIDERS** must provide each active client with the updated handbook, by or before **2/1/2026** by one of the following methods:
 - Provide a printed copy directly or by mail to the client's mailing address; **or**
 - Direct electronic communications (e.g., email or text) including where to find the handbook on SAPC's website (NOTE: Must have documented client agreement to communicate by email; **and**
 - Post the ["Notice of Availability of Language Assistance Services"](#) and ["Nondiscrimination Notice"](#) in conspicuous locations at each site

REMINDER - SASH Collateral Callers Referrals and Intake Appointments effective 01/01/2025

- **R95 Lower Barrier Access for SASH.**
 - Barrier exist for individuals in being able to receive an intake appointment when someone other the patient calls on their behalf (i.e. collateral)
 - More than 17% of callers to the SASH are collateral callers looking to get someone into treatment.
 - 97% of SASH callers are (or calling on behalf of someone who is) Medi-Cal eligible/enrolled, with the vast majority being enrolled.



SASH Collateral Callers Referrals Workflow

SASH agents make referrals following the below protocol for Collateral Callers:

1. Gather basic financial information to ensure eligibility of the individual



2. Complete a modified brief ASAM screening to determine the appropriate LOC for patient.



3. Obtain confirmation from collateral caller that the client is willing to enter treatment



4. Locate the nearest or most appropriate provider using the SBAT to secure an appointment with the caller.



5. Document outcomes in the Service Connection Log.

Provider Considerations When Responding to SASH Collateral Callers



- ❖ Intake appointments that are offered at the **point of referral** w/o requiring **the client** to call-back.
- ❖ Staff should be informed to accept referrals from the SASH, **even if the person needing SUD treatment is not on the call.**
- ❖ Train staff to ask the collateral caller questions to determine if the referral is the best option for a client.

CIBHS Training Updates

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COUNTY OF LOS ANGELES
Public Health

Training Update

Finance and Business Operations (VBI)

From Volume to Value: Practical Strategies for Financial Sustainability (1-B)

Date: January 14, 2026

Time: 1:00 pm – 2:30 pm

Format: In-Person Only (Almanson Court) - **Required**

Pop-Up: Data Aggregation Round Table (1-A)

Date: January 14, 2026

Time: 2:30 pm – 3:30 pm

Format: In-Person Only (Almanson Court) - **Optional**

Risk and Financial Readiness Assessment & Financial Stress Test Workshop (1-B)

Date: January 22, 2026

Time: 10:00 am – 11:30 am

Format: Virtual - **Optional**

Data Aggregation Implementation (1-A) - TBD

Date: February 12, 2026 - **Required**

Future-Proofing Your Fiscal Strategy (1-B) - TBD

Date: February 24, 2026 – **Required**

Workforce Development

Creative Benefits

Date: January 21, 2026

Time: 10:00 am – 12:00 pm

Format: Virtual

Retention Training

Date: February 11, 2026

Time: 10:00 am – 11:30 am

Format: Virtual

Workforce Development - MAT Prescribing Clinician Cost Sharing (2-E)

Part Two "Science of Substance Use Disorder and Medication for Addiction Treatment"

Date: January 14, 2026

Time: 3:00 pm – 5:00 pm

Format: Virtual

Registration: Invitation Only

Bi-monthly Collaborative Meeting

Date: February 19, 2026

Time: 1:00 pm – 2:30 pm

Format: Virtual

Registration: Invitation Only

**Access to Care: Service Design Follow
up Implementation Plan (3-H) (VBI)**

Change Leader Academy (CLA)

Coaching Call #4

Date: February 5, 2026

Time: 10:00 am – 11:30 am

Format: Virtual

Registration: Invitation Only

CLAS Training

Population Health

Date: March 19, 2026

Time: 1:00 pm – 2:30 pm

Format: Virtual

Registration: Coming soon!



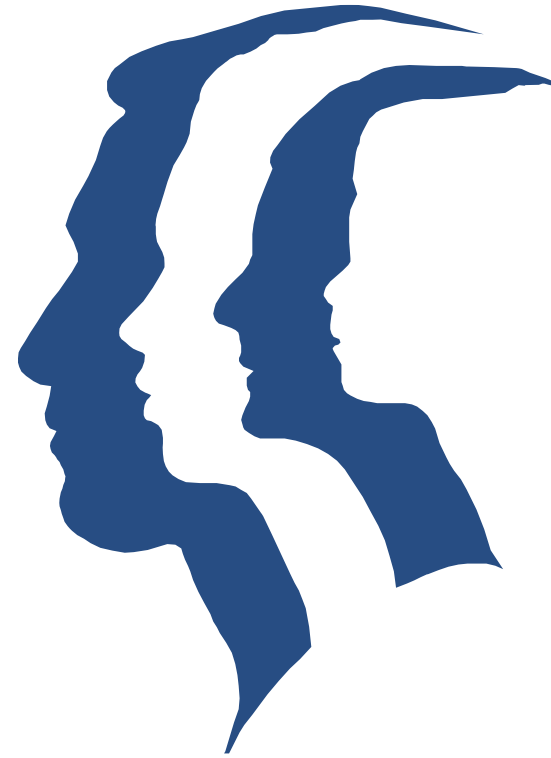
To register, click [here](#) or scan the QR code.

Your Success Is Our Success!

We are here to support you, feel free to reach out

**CIBHS CONTACT INFORMATION – ADD
US TO YOUR CONTACTS!**

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Thank You!

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